

Terms & Conditions

Booking Conditions

Please read the booking conditions carefully. By confirming your booking we are entitled to assume you have read these terms and conditions and agree to them. When you make a booking you are entering into a contract with Homestead Lake Park (Homestead Caravan Centre) with the terms set out below.

1. A 20% deposit is required at the time of booking. This deposit is non-refundable and non-transferable.
2. The full balance must be paid 7 days prior to arrival.
3. Payments must be paid by debit/credit card or bank transfer. We do not accept payment by cheque.
4. Cancellations:
 - a. Deposits are strictly non-refundable and non-transferable.
 - b. more than 7 days prior to arrival, monies paid less the deposit will be refunded.
 - c. 7 days or less before arrival monies paid will not be refunded.
5. Change requests:
 - a. more than 7 days prior to arrival - subject to availability and may incur extra charges.
 - b. 7 days or less - will only be accommodated at the discretion of management, subject to availability and may incur extra charges.
6. If you leave early you will not be entitled to a refund. We reserve the right to re-let you pitch.
7. It is your responsibility to check details on your booking confirmation are correct and notify us immediately of any discrepancies. We cannot accept responsibility for any errors not corrected prior to arrival.
8. Unless you notify us of a late arrival, you pitch will only be held until 12 noon the day after the booked arrival date, at which time it may be re-let without notice.
9. Pitches are available from 12 noon. If you have paid for an Early Arrival your pitch will be available from 9am (10am Sunday).
10. Please vacate your pitch by 12pm. If you have paid for a Late Stay please vacate your pitch by 4pm.
11. Only 1 family group per pitch.
12. Maximum 6 people per pitch.
13. No person under the age of 18 years is allowed to camp on the Park unless accompanied by a responsible adult over 18 years.
14. No large or single sex groups unless by prior arrangement.
15. The adult charge is from the age of 18 years. Infants under 2 years are free of charge.
16. Dogs are permitted on site, there is an extra charge per night.
17. Pitches are allocated at the time of booking.
18. If you book a specific pitch we will do our best to accommodate, if we cannot supply you with the pitch requested we will notify you.
19. Minimum booking charge
 - a. 1 Night - Weekdays (Monday - Thursday)
 - b. 2 Nights - Weekend (Friday-Saturday or Saturday-Sunday)
 - c. 4 Nights - Easter Bank Holiday
 - d. 3 Nights - Other Bank Holidays

At quieter periods we may be able to accommodate 1 night weekend stays, please call to check availability.
20. Maximum of 2 cars per pitch. Cars can park next to their pitch unless weather conditions dictate otherwise.
21. We will require a £5 cash deposit for a barrier pass, this will allow you to enter and exit the park during your stay. This deposit will be returned on return of the barrier pass.
22. There is no guarantee that pitch bookings can be extended beyond the dates originally booked.
23. Where behaviour is detrimental to other guests, visitors, staff or property, those deemed responsible will be asked to leave the site. No refunds will be made.
24. Persons using Homestead Lake Park and its facilities do so entirely at their own risk and Homestead Lake Park do not accept liability for the loss or damage to persons and/or property, or accommodation or amenities becoming unavailable due to circumstances beyond our control.
25. Visitors are welcome on site.
 - a. Visitor cars can be parked on the grass by the fountain near the entrance barriers.
 - b. Day visitors may not arrive when reception is closed
26. Any accidents or incidents must be reported to reception immediately.
27. The owners reserve the right to vary these terms and conditions at any time.

Pitching your Caravan / Motorhome / Tent

28. Caravans are to be pitched with towbar facing the roadway. For pitches 1 - 10 this is the roadway nearest the lake, so towbar points towards the lake, please note the exception for Continental caravans (see below).
29. Continental Caravans, where the main door is opposite side, must be pitched on one of the following pitch numbers: 1 - 9, 18, 24, 31 or 37
 - a. Pitch 1-9: Towbar facing away from the lake.
 - b. Pitch 18, 24, 31 or 37: Towbar facing towards roadway.
30. Motorhomes and Campervans are to pitch so their main door follows the same direction as caravans.
 - a. Front pitches 1-10: Main door & Awning to the left, away from the wooded area.
 - b. Main door facing towards the lake: pitches 18 - 23, 31 - 36, 44 - 50
 - c. Main door facing away from the lake: pitches 11 - 17, 24 - 30, 37 - 43
31. Tents must be pitched on one of the following pitch numbers: 17, 20, 23 or 26.
 - a. Pitch tent on the grass area within your boundary, this is marked by the hedge on pitches 20, 23 and 26. On pitch 17 the tent should be pitched to the right of the hard standing, away from pitch 16.
 - b. Your car can be placed on the hard standing.
 - c. Tents may only be pitched for 4 nights maximum to protect the grass. Longer stays may be possible at the discretion of management.
32. Pup tents only allowed on your pitch for children under 18 years with prior consent from the management.
33. Breathable ground sheets only and must be lifted every other day. Please help protect the grass

General Park Rules

34. All visitors must report to the reception on arrival.
35. It is forbidden to use your swipe card to let strangers onto the park. Your swipe card is for your use only.
36. The speed limit is 5 mph on all parts of the Park and must be adhered to.
37. Vehicles must follow the ONE WAY SYSTEM on the Park at all times. Please DO NOT attempt to go through the NO ENTRY SIGNS. Vehicles must be driven with care at all times.
38. Chemical toilets and waste water must be emptied in the places provided.
39. We would like to recycle as much as possible. You will find waste and recycling bins located by the toilet block. Please place rubbish bags in the main bins and do not leave on the park itself. Do not place items other than general household waste in the bins. Items such as chairs, tables, tents, etc. can be disposed of at the local recycling centre.
40. All park users are asked to keep the toilet buildings as clean and tidy as possible and not to leave taps running or put articles likely to cause obstructions, into the basins, sinks or closets.
41. Windbreaks are permitted but must be used within the pitch boundary and used so as not to annoy your neighbour, to block the view to others or convene with fire regulations.
42. TV's, radios, musical instruments, etc must not be used at anytime to the annoyance of others.
43. Open fires are not allowed.
44. Barbeques are allowed at the discretion of the Management. Disposable BBQ's are to be raised so as not to damage the grass.
45. The washing of cars, caravans, motorhomes etc with a hose-pipe is strictly forbidden and also repairs on motors, etc.
46. Please be aware of children playing and of the deep water areas.
47. **PARENTS/GUARDIANS** Please make sure your children/charges are aware of the moving vehicles around the park and the deep water areas.
48. Children must be accompanied by a responsible person when visiting the toilets, showers or washing up area
49. No ball games or kite flying allowed on the Caravan Park.
50. No swimming or boating in the lake.
51. The possession or use of firearms, guns, pistols, catapults and the like are strictly forbidden by Visitors to Homestead Lake Park.
52. Dogs / Pets
 - a. Dogs must be kept on SHORT leads at all times within the park area, kept under control and all fouling must be cleared up immediately and disposed of responsibly by the owner.
 - b. No pets allowed in the toilet block or washing area.
 - c. Aggressive or noisy dogs will not be tolerated.
 - d. Badly behaved dogs and their owners will be asked to leave.
53. Visitors to the Park are asked to respect the privacy of the park residential areas.
54. Visitors are asked to respect their surroundings. Please do not damage trees, shrubs or pick the flowers.
55. If a problem arises on the park, please contact the main reception, 9am - 5.30pm Mon - Sat, 10am - 5.30pm Sunday.
56. The Owners do not accept responsibility for loss or damage to person or property by visitors to the Park, whether arising from accident theft or otherwise.

57. Admission is by permission of the Owner or their appointed Representative only. The right to refuse admission to any person is at the discretion of the management or his representative.
58. All persons under the age of 18 are the total responsibility of accompanying parents or adults and should be supervised at all times whilst on Homestead Lake Park.
59. Fishing:
 - a. Fishing tickets must be purchased from the main reception.
 - b. **£5 Day Ticket or £10 on the bank.**
 - c. **NIGHT FISHING IS NOT PERMITTED**
 - d. The full fishing rules can be found at ...
60. No riding of bikes or skateboards around the toilet block nor between pitches. Please encourage your children to follow the one way system on the site when using their bikes.